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How To Contact Customer Service: Through Web, Phone, Email, And Chat

How to Contact **amazon** Customer Service

@email, #Phone, Chat,web



STEVE DAVIS



Synopsis

provides a whole range of services like Online market, products and services. Where there will be a need to contact the customer service for our various needs and issues. So this book clearly provides a step by step approach, as to how to make an Customer Service representative call you back and how to contact them by email or Chat using Website. Hope this book will help you to resolve your customer complaints easily by contacting Customer Service.

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Customer Reviews

I just got off the phone with to cancel my Prime membership. They automatically debited my card. The customer service number is 1-866-216-1072. Hope this is helpful.

Thanks to the customer reviewer who left this number in his review. After spending over an hour in a frustrating loop of non-helpful choices this number got me a representative who took care of the non-delivery because of damage item that had e-mailed me about but provided no on-line solution for. is definitely changing and not for the better.

I cannot believe in this day in age that you would have to "purchase" a book on how to Contact , let alone to even call them. This is a rip-off and should be banned from completely. What ever happened to "real" customer service? Aren't you're customers good enough to speak to and be helped when you have customers spending millions of dollars on the products you offer? I can't believe that your own customers would have to purchase a book to contact you!! And how often is this book updated? Do you send notifications out when a new published book is in stock? I think this is ridiculous and not worth the money. Money hoarders!!!!!!

Absolutely Unbelievable customers have to purchase a book of contacts to contact customer service. We are big fans and today had a problem that needed contact with an Rep. Poor, Poor customer service. I went ahead and purchased the contacts for \$2.99. Let me ask the higher up managers at , is it worth \$2.99 to piss off a loyal customer? Next is apparently the contacts are sent to my cell phone, its been 30 min and still nothing. Walmart online is starting to look better and better.

I got an unpleasant surprise on my credit card statement. A bill for \$99.00 for Prime Membership. what ever the hell that is. I only placed a few orders with these jokers, I didn't agree to sign up for any Prime Membership, and there's no customer support from this criminal outfit for me to even dispute this charge. I will never order anything from these crooks again, and will ask my credit card company to block them from billing me again.

Why on earth would feel it necessary to offer a 50% discount to welfare recipients for a prime membership? My husband is a 100% disabled veteran. I am a full time caregiver. Have we ever asked your company for a discount? NO WE HAVE NOT! IF YOU ARE WANTING TO SHARE DISCOUNTS WHY NOT SHARE THEM WITH ALL OF OUR VETERANS WHO SERVED OUR COUNTRY? WE WON'T BE RENEWING OUR MEMBERSHIP EITHER..VERY SAD TO SEE BIG COMPANIES GOING AFTER MORE INCOME LIKE THIS. WHO DO YOU SUPPOSE PAYS FOR WELFARE BENEFITS? "WE THE PEOPLE"....

Here's one I received from a customer, what is this service problem. PLEASE SHARE IF YOU'RE FED UP WITH PRIME and/or FRESH. Anyone paying \$100/year for Prime or \$15/month for Fresh and not getting what they're paying for? It's been going on way too long for me and I'm done. The straw that broke the camel's back? Ordered 78 items from Fresh, got notification WAY after it was

too late to order from anywhere else that 56, FIFTY-SIX of the 78 items I ordered were out of stock - no explanation - no apology, nothing. AND, still haven't received an item that I ordered in MAY!!! I'm disgusted and want to bring awareness to the BS is throwing out now that they've made it so big. They don't use UPS anymore (which is very upsetting), no more standing by 2-day delivery, no more reliability. Customer service makes a mockery of any complaints and it's loyal customers - they used to be so helpful but now they just don't care at all. I will be creating a page with my experiences and transcripts of the "chats" with their "stellar" customer service. I hope people will share this, their experiences, like the "page" and spread the word not to waste their money on 's so-called "memberships". Sorry for the rant but this type of taking advantage really makes me angry. Bait and switch at its finest and I'm sure I'm not the only one that doesn't have the money to keep throwing away at a lie. :(

Wishing to send an e-mail using my computer. The search led me here and doesn't allow me to send an e-mail on my computer. You're too intent on selling product and not helping customers. Would give a zero if possible.

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